

# MDL Holidays



MERCURY YACHT HARBOUR  
AND HOLIDAY PARK

## GUEST INFORMATION



**MDLHOLIDAYS.CO.UK**

Mercury Yacht Harbour and Holiday Park,  
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# Contents

	Page
Welcome.....	5
Useful telephone numbers .....	6
In the event of a fire.....	7
Smoking .....	7
Barbecues.....	7
Outside door.....	7
Rubbish bins .....	7
Speed limit.....	7
Departure procedure .....	8
Fantastic fun for all the family.....	9
Gunwharf Quays for outlet shopping.....	11
Historic Southampton.....	13
Suggested walks from Mercury Holiday Park .....	14
Howards' Way .....	15
MDL Marinas.....	15



MERCURY YACHT HARBOUR  
AND HOLIDAY PARK

CARAVAN & CAMPING SITE

WELCOME | BIENVENUE | WILKOMMEN

PLEASE PARK AND  
COME TO RECEPTION  
DRIVE SLOWLY PLEASE



# Welcome

Dear Guest,

Welcome to Mercury Yacht Harbour and Holiday Park. We trust that your stay with us will be a pleasurable one and that you will have a very enjoyable time while you are here.

Please take a few minutes to read the contents of this Welcome Pack as it will provide you with information that will help to make your stay trouble free and enjoyable.

When the park reception is closed and you need to contact someone, the Duty Warden's Telephone number is 07484 056919.

If you should require washing facilities, there is a laundry room with a washing machine and tumble dryer that take tokens which are available from reception. There is also an iron available in the laundry room that is situated in the log style building in the touring and camping field.

The Hamble Village has an excellent choice of places to eat out or to enjoy a relaxing drink, we have Indian, seafood and Italian restaurants, as well as oldie worldy public houses offering a wide range of menus along with real ales. The village is one mile away, and there is car parking in the village where charges apply. If you don't want to wander too far then you can visit the bar and restaurant at Mercury Yacht Harbour, which is open to the public. Here you can relax and watch the various water craft going up and down as well as the water birds that frequent the river.

Please speak to anyone of our team if you have a question about the local area, ideas for days out or if there is anything else that we could help with to make your stay with us an amazing one.

Thank you for choosing to stay at Mercury Holiday Park,

The Mercury Holiday Park Team

# Useful telephone numbers

<b>Duty Warden Mobile</b>	07484 056919
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*After 10pm, emergencies only please*

Doctor – Blackthorn Health Centre	02380 453110
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NHS Direct Helpline	111
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Southampton General Hospital	02380 777222
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Fire, police or ambulance	999 or 112
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## **Taxis**

Elite Cars Netley	02380 404884
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Viking Cars Bursledon	02380 406633
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City Cars Southampton	07004 444444
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## **Bus Operators**

First Group	08706 082608
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Bluestar/Solent Shuttle	02380 618233
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National Express	08705 808080
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## **Airport**

Southampton Airport	08700 400009
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Bournemouth Airport	01202 364000
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## **Rail Operators**

National Rail Enquiries	08457 484950
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**In the event of a fire**

1. Ensure the holiday home is vacated
  2. Go to the nearest fire point and raise the alarm and contact the Duty Warden
  3. Do not re-enter the building until instructed to do so
- Your unit is fitted with a fire blanket and an extinguisher.
  - Only attack the fire if it is practicable to do so.
  - The nearest public telephone is in Hamble village.

**Smoking**

- Smoking is not permitted inside the holiday homes or on the decked areas.

**Barbecues**

- Do not take into your accommodation!
- Always use outdoors away from any open windows or doors.
- All BBQs to be extinguished by 2200hrs. When fully extinguished there is a BBQ bin on the touring field where ash and disposable BBQs can be disposed of.
- Never leave a lit or hot BBQ unattended.
- All BBQs must be raised off the ground.
- Contact reception if you require bricks.
- Only burn BBQ coals.
- No open fires/firepits are permitted.

**Outside door**

- To lock the doors please pull handle up until you feel it click. Insert key and lock.

**Rubbish bins**

- These are located on the main car park and also next to the shower and toilet block in the touring field. Please use the correct receptacles provided including those for recycling. Glass bottles can also be recycled at Mercury Yacht Harbour.

**Speed limit**

- The speed limit throughout the site is strictly 5mph.

# Departure procedure

- Please note that the departure time is strictly by 10 a.m. (unless prior arrangements have been made).
- Please ensure that you take all valuables with you.
- Check all cupboards and drawers before leaving the unit. Anything left behind will be kept for 28 days.
- Please remove and dispose of all rubbish in the appropriate bins provided on the Park, leaving the unit in a presentable condition.
- Please lock the unit and hand the key into reception.
- If you are making an early departure before 0900 hours post the key through reception's letterbox.
- Thank you for your co-operation and we hope that you have enjoyed your stay with us.

When you vacate the caravan please ensure you:

1. Empty all bins.
2. Ensure all dishes are washed and put away.
3. Leave the caravan clean and tidy.

**If the caravan is not left clean and tidy and free from damage, you may incur extra charges.**





# Fantastic fun for all the family

- Why not take the kids swimming at The Rapids in Romsey.
- Visit Funland on Hayling Island.
- Watch the sharks, otters and other incredible aquatic creature at the Blue Reef Aquarium in Portsmouth.
- Eat, drink, play, laugh and learn at Marwell Zoo Winchester.
- See lots of amazing animals at the Otter, Owl & Wildlife Park Ashurst.
- Come and join the fun at Monkey Bizness in Southampton.
- Discover life in the past at Hampshire's working farm of a bygone age at Manor Farm Bursledon.
- Explore and discover a wildlife paradise at Butser Hill National Nature Reserve Waterlooville.
- Blow away the cobwebs with a short walk around Swanwick Lakes.
- Go bird watching at Blashford Lakes Ringwood.
- Discover your past at the Milestone Museum Basingstoke.





# Gunwharf Quays for outlet shopping

From Carnival to French markets, street entertainers, gift fairs, fireworks and world class yachting events.

Why not browse around the outlet shops and hunt out a great bargain. Relax with a glass of wine on one of the many waterfront bars and restaurants.

Have a great night out with friends at the cinema or bowling or try your luck at the Casino.

Explore your artistic side at the newly opened Aspex gallery. Gunwharf Quays has entertainment to suit all tastes and ages.

There's no need to abandon your fitness plan as you can arrange a visit to the exclusive health and fitness club which overlooks Portsmouth Harbour.

Portsmouth Historic Dockyard offers an experience that spans 800 years of British naval history – just a 5 minute walk from Gunwharf Quays.

Shop at a time to suit you  
Monday-Friday 10am – 8pm  
Saturday 9am – 8pm  
Sunday 10am – 6pm







# Historic Southampton

Come and discover the old town of Southampton, one of England's gems. A place that has played its part in the country's history and that for diverse reasons attracted the interest of William the Conqueror, Henry V, William Shakespeare, the Pilgrim Fathers, Isaac Watts and Jane Austen.

Walk in their footsteps seeing buildings that span centuries of time, be captivated by the spell of very impressive medieval town walls that rival any to be found in England and wonder at the Bargate, one of the country's finest medieval town gates.

See the church in which Philip of Spain heard Mass before riding to Winchester to marry Queen Mary in 1554. Be thankful that you are not trapped beneath the fiendishly defended West Gate. Near here both Mayflower and Speedwell were berthed in 1620 when the Pilgrim Fathers were at Southampton and had no inkling that they would make an unscheduled stop at Plymouth.

Find out the story of why Tudor Merchants hall was moved. See the places that Jane Austin and her family knew. Go back in time at award winning museums, in historic building, to see how people lived here in past centuries and why the Titanic had such a devastating effect on Southampton.

Within a short distance of the old town is the waterfront, peaceful now with cruise ships and container vessels that are such a feature of Southampton, but once of vital importance for the D-Day landings. With no shortage of places to relax, eat and drink, Southampton's old town looks forward to your visit.

# Suggested walks from Mercury Holiday Park

1. Leave the Park by the top entrance and turn left. Follow the road until you arrive in Hamble Village.
2. Once in Hamble Village a glance to the right will show the bus stop, next to this opposite the Co-op store, is a map board outlining Hamble Parish Walks. The lane to the left leads past the oldie pubs down the river foreshore. From the pontoon you can catch a ferry across the river to Warsash.

If you wish to stay on this side of the river and not go on the ferry you can continue along the one lane road up the rise, will lead to the start of Hamble Common, with it's sign posted paths heading towards Southampton Water and Hamble Point. One path is the Solent Way National Footpath.

A short walk up river from the battery in the car park on Southampton Water will lead past the oil storage to The Royal Victoria Country Park. An information board will show the paths that lead back to Hamble Lane where a left turn leads back over the railway line and up Satchell Lane (no footpath) or a right turn is back to the Hamble Village past the Norman Church.

3. There is a circuit walk up the Hamble River that could take in several watering holes. After crossing the river by the pink ferry to Warsash, turn left and take the boardwalk up the river. When reaching the marina find a safe path through and pick up the walkway on the other side (not signed). Follow the walkway up to the A27 and cross over the river. Take the first road on the left (under the rail bridge) and head towards the Burseldon Railway Station and the Jolly Sailor, a welcome rest.

Well refreshed, turn left from the pub and follow the road around to the right at the first junction onto High Street. Stay on this road (do not take a right turn or, further on, the left turn). Not long after the left turn the road makes a right hairpin, at this point see the footpath sign and keep heading straight ahead. Keep to this track through the wood and follow it anticlockwise around the tall fence. Go over the railway line and you are now back on Satchell Lane straight on for the park. The walk can be done in reverse, just make sure you are in good time for the last ferry across the Hamble.

4. From the park turn right into Satchell Lane and 50m. along look for the footpath sign to the left. This path skirts the edge of the old airfield, and if followed along will lead to the top end of the village by the very pretty and interesting church. At the church turn left and walk down to Hamble Village and riverside front.

# Howards' Way

The stunning sailing scenery on the River Hamble and Solent became a key feature of 1980s BBC television show Howards' Way. The series dealt with the lives of the yachting communities through the eyes of the Howard family in the fictional town of Tarrant (Bursledon), and was filmed on the River Hamble and the Solent. Location filming for the series was also carried out in Hamble, Swanwick, Warsash, Hill Head and Southampton. The Jolly Sailor, a favourite riverside pub, kept its name in the series.

On the eastern side of the river, the village of Warsash became Rhode Island for Lynne Howard's transatlantic crossing.

## MDL Marinas

Located on the same river as Mercury Yacht Harbour and also operated by MDL Marinas, Port Hamble and Hamble Point offer beautiful and serene locations to explore whilst staying at Mercury Holiday Park.

### **Port Hamble Marina**

With thousands of visitors every year, this busy marina is popular with racing enthusiasts and cruising vessels looking for an exciting atmosphere. The picturesque Hamble Village, with its inviting pubs and restaurants, is only a few minutes' walk away.

For the competitive sailor, the Solent probably offers the widest choice of racing in the UK, with fixtures throughout the summer and winter months. All these features combine to make Port Hamble one of the most popular marinas on the South Coast and an obvious choice for racing enthusiasts.

### **Hamble Point Marina**

Hard to beat for its location alone, Hamble Point Marina is right at the mouth of the River Hamble with easy access to the world-famous waters of the Solent. This makes the marina a magnet for competitive sailors from around the globe, and a favourite with racers and cruising yachtsmen alike.

Besides its first-class berthing and marina services, Hamble Point Marina is a Marine Service Centre offering excellent maintenance and repair facilities. There are over 50 tenants there who provide boat-owners with a wide range of marine services from boat repairs to electrical work.

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