



# MARINA DEVELOPMENTS LTD

## Marina Regulations 2018–2019

### ARTICLE 1. MARINA REGULATIONS

#### Application of the Regulations

Every person entering the MARINA for any purpose and by any means shall be deemed to agree to and be bound by these Regulations.

#### Risk

Apart from any loss, damage or injury which results from the negligence or deliberate act of the COMPANY or that of those for whom the COMPANY is responsible every person using any part of the MARINA or its facilities for any purpose, whether by invitation or otherwise does so entirely at their own risk and the OWNER undertakes to make this known to every person in the OWNER'S PARTY including their family and visitors.

#### Enforcement of Regulations

The COMPANY accepts no obligation to an OWNER or any other person to enforce any provision of these Regulations against any other Person and as such may not be required to do so.

#### Definitions

Wherever the following terms appear in the Regulations they will have the special meanings defined here

##### *Company*

Means Marina Developments Limited and includes any parent, subsidiary or associated companies.

##### *Boat*

Includes any form of craft, boat, ship, yacht, dinghy, multihull, or other marine structure which is the property of or is in the care and control of the OWNER whether or not detailed in any Services and Berthing / Mooring Package Agreement or lease agreement between the COMPANY and the OWNER.

##### *Length Overall*

(LOA) means length overall of the BOAT including davits, bowsprits, boarding ladders, sterndrives, tenders, outdrives, rudders, pulpits, pushpits and any other extension fore and aft of the BOAT.

##### *Manager*

Means the person responsible for the day-to-day management and administration of the MARINA on behalf of the COMPANY.

##### *Marina*

Means all the land, adjacent water and buildings occupied by or under the control of the COMPANY, including docks, slipways, pontoons, jetties, quays, piers, mud-berths, sheds, lofts, workshops, hard standing, roadways and car parks.

##### *Owner*

Includes any person or corporate body who, as principal or agent, has entered into a Services and Berthing / Mooring Package Agreement with the COMPANY and any charterer, master, agent or other person for the time being in charge of the BOAT, excluding the COMPANY.

##### *Owner's Party*

Means the OWNER'S family and private guests or visitors lawfully at any time within the MARINA.

##### *User*

Means any person using the MARINA for any purpose whatsoever.

### ARTICLE 2. SAFETY AND ENVIRONMENT

2.1. The OWNER shall at all times be responsible for the proper upkeep and safe condition and maintenance of the BOAT, its gear and equipment (whether afloat or on shore) and shall maintain it in good, clean and seaworthy condition and ensure that the BOAT is able to navigate under its own power at all times.

2.2. The OWNER shall take all steps to be aware of current Health and Safety, Environmental, water use management and control policies and other legal requirements and shall comply with all reasonable instructions of the COMPANY and / or the MANAGER in connection with all matters relating to the safe and efficient operation of the MARINA. The OWNER shall ensure that they have read and understood the COMPANY'S Health and Safety policy, Environmental policy, Hose Pipe policies and Safety First poster, which are displayed and available from the MARINA Office and on the COMPANY'S [website](#). The COMPANY reserves the right to amend such policies from time to time without notice. The use of pressure washers by customers anywhere on the MARINA is strictly forbidden, unless expressly authorised by the COMPANY and using only washers protected by a break tank.

- 2.3. The OWNER acknowledges and agrees that the COMPANY shall have the right without prior notice to require the OWNER to move and reberth the BOAT and shall itself have the right to move and reberth the BOAT to any new location within the MARINA for reasons of safety or good management of the MARINA.
- 2.4. The COMPANY shall have the right to board and enter the BOAT (by force if necessary) to carry out any necessary actions or emergency work on the BOAT without prior notice to the OWNER if such action or work is reasonably necessary for the safety of the BOAT or the safety and / or convenience of other MARINA users or visitors. The OWNER shall pay on demand the COMPANY'S reasonable charges and expenses for such work.
- 2.5. No dangerous, inflammable, poisonous or noxious substances, spirits, oil or petrol or other inflammable liquid, gas or solid shall be brought into the MARINA or stored on the BOAT except in properly secured containers expressly designed to contain such substances against leakage or escape. The consequences of any leakage or escape shall be for the OWNER'S account. Marine toilets, sinks and bilges must not be discharged within the confines of the MARINA and Harbour.
- 2.6. The OWNER may only refuel the BOAT, its tenders and equipment in a safe and responsible manner and wherever possible in a designated refuelling area within the MARINA. The OWNER shall comply at all times with all the directions and regulations of the COMPANY displayed in the MARINA Office and / or the refuelling areas.
- 2.7. The BOAT shall be berthed by the OWNER in such a manner and in such location as the COMPANY may require. All necessary warps and fenders shall be provided by the OWNER and the OWNER expressly undertakes and agrees to ensure that the BOAT is properly and safely secured and attached to the pontoon or mooring at all times. In particular it is the responsibility of the OWNER to check the security of warps and to replace them when necessary.
- 2.8. The OWNER shall navigate and control the BOAT in the MARINA at all times in a seamanlike manner so as to cause no danger, damage or inconvenience to any other person or boat. In particular the BOAT shall proceed at a speed which is safe in relation to prevailing conditions and shall at all times comply with any speed restrictions displayed from time to time within the MARINA or imposed by any relevant Harbour or River Authority.
- 2.9. The OWNER and the OWNER'S PARTY shall at all times observe the By Laws of the River or Port Authority and all other rules or regulations affecting the MARINA.
- 2.10. The OWNER shall not operate or permit to be operated within the MARINA any engine, generator, machinery, radio or any other apparatus so as to cause any noise, dust, pollution or any nuisance, annoyance or inconvenience to other USERS or any person residing in the vicinity of the MARINA. The OWNER further undertakes and agrees for themselves and the OWNER'S PARTY that they shall behave in a considerate manner while using the BOAT and MARINA facilities and in such a way as to cause no nuisance, annoyance or inconvenience to any other USERS.
- 2.11. The OWNER shall ensure that at all times halyards, flags, banners and other items attached to the BOAT shall be secured so as not to cause any noise, nuisance, annoyance or inconvenience to other USERS.
- 2.12. The OWNER understands and agrees that the COMPANY has the right to require the OWNER or the OWNER'S PARTY (or any of them) to leave the MARINA immediately if they act recklessly or unreasonably or fail to observe these or any other applicable regulations.
- 2.13. No waste or refuse is to be thrown into or deposited in any part of the MARINA except in the designated receptacles provided by the COMPANY. Waste or refuse which is not disposed of in the COMPANY'S receptacles shall be completely removed from the MARINA. The disposal of oil, petrol, tar, paint (antifouling or otherwise), sewage or any other similar toxic or noxious substances and wastes shall be exclusively placed into the receptacles specifically provided to receive such waste materials. The disposal of out of date flares or other pyrotechnics is the sole responsibility of the OWNER and cannot be disposed of by the COMPANY. In no circumstances shall such waste materials be discharged into the water or left elsewhere in the MARINA.
- 2.14. Animals may only be brought into the MARINA on condition that they are at all times kept under the control of the OWNER. Dogs are to be kept on a leash. No animal shall cause inconvenience in the form of noise or fouling of the MARINA or any other BOAT or vessel. So far as is reasonably practical animals shall be kept aboard the BOAT at all times. Strict regulations exist for the control of rabies and the COMPANY reserves the right to require the OWNER to remove any animal from the MARINA without prior notice. No animal which has originated or has been taken abroad shall be brought into or landed in the MARINA without the prior written consent of the COMPANY. The COMPANY reserves the right to report the presence of any animal in the MARINA to the Environment Agency or other responsible authority.

- 2.15. The OWNER shall not erect any washing line on the BOAT or within the MARINA or allow any washing to be displayed on the exterior of the BOAT.
- 2.16. The OWNER shall take all necessary precautions against the outbreak of fire in or upon the BOAT. The OWNER shall provide at least one fire extinguisher in or upon the BOAT suitable for the type of engines, fuel and equipment relating to the BOAT and of a kind which shall be approved by the appropriate Government Department. Such extinguisher shall at all times be kept instantly ready for use and in good and efficient working order.
- 2.17. Fishing, water skiing, speedboat racing, windsurfing, hydro-planing, jet skiing, swimming and diving are prohibited within the MARINA. Wash shall be kept to a minimum. A maximum water speed limit of 5 knots (3 knots adjacent to hoist docks or lock approach) and a maximum land speed of 10 mph must at all times be observed within the MARINA.
- 2.18. Luggage trolleys must be returned to the designated trolley storage area after use.
- 2.19. The OWNER shall observe and co-operate with any regulations governing the activities of contractors and the OWNER'S attention is drawn to the MDL Contractors' Registration scheme. No person shall be permitted to work on the BOAT or otherwise in the MARINA so as to cause nuisance or annoyance or inconvenience to other MARINA users or visitors or damage to other boats. The OWNER shall take steps to ensure that the minimum of dust is caused when cleaning or maintaining the BOAT or as a result of any other operations. The OWNER shall themselves or otherwise ensure that all waste materials shall be cleared daily after work on the BOAT or otherwise and shall be deposited in suitable receptacles. If the OWNER or any agent of the OWNER shall fail promptly to clear away any such waste the COMPANY shall be entitled (but not obliged) to remove such waste and if it does so the OWNER shall pay on demand the COMPANY'S reasonable costs and expenses incurred in collecting and disposing of such waste.
- 2.20. The OWNER or any other persons whilst on the MARINA are to immediately report to the MANAGER or his staff any injury or accident that they become aware of within the MARINA.
- 2.21. No BOAT stored ashore may be moved nor shall any chocks or shores be moved except with the COMPANY'S consent. OWNERS or their agents must not at any time interfere with, alter or remove chocks, shores or cradle legs used for the storage of any vessel.

- 2.22. All high windage items such as roller furling headsails, spray dodgers and spray hoods must be removed prior to storing ashore. Where appropriate, masts should be unstepped and stored separately.

### **ARTICLE 3. MANAGEMENT**

- 3.1. Subject to Clause 4 of Schedule 2 of the Freedom Berthing Package Agreement, Mooring Services and Hardstanding Package Agreement, Services and Dry Berthing Package Agreement all boats are berthed, moored or stored ashore at the sole risk of the OWNER. There may be restricted availability of storage ashore, particularly during the months of January to March, at certain sites due to pressure of demand. The OWNER should check with the MARINA concerned before planning any storage. A six-week time restriction may be applied.
- 3.2. The COMPANY retains all rights of possession in respect of the BERTH.
- 3.3. The COMPANY shall have an absolute right to alter the location of the BERTH within the MARINA and the BOAT shall be moored in the BERTH allocated by the COMPANY from time to time and shall not be moored elsewhere in the MARINA without the approval of the MANAGER.
- 3.4. At any time when the BERTH is not actually occupied by the BOAT the COMPANY shall be free to permit its use by any other boat without paying compensation or giving any discount to the OWNER.
- 3.5. Access is strictly limited to those parts of the MARINA which the COMPANY makes available for use by the OWNER and the OWNER'S PARTY. Entry upon restricted areas of the MARINA and upon all other adjoining land and water owned or controlled by the COMPANY is forbidden.
- 3.6. The COMPANY permits routine maintenance and upkeep work in accordance with 2.19 above but neither the OWNER nor anyone employed by them shall be permitted to construct or complete the construction of any boat within the MARINA without the prior written consent of the COMPANY, which is only given in exceptional circumstances.
- 3.7. Any work carried out or undertaken by the COMPANY shall be on the terms of the COMPANY'S STANDARD BOATYARD TERMS OF BUSINESS.
- 3.8. At the OWNER'S request the COMPANY will if possible launch or recover their BOAT at the appropriate and suitable point, tide and weather conditions permitting, but the cost of moving other boats for this purpose and / or any attendant expenses must be paid for by the OWNER.

- 3.9. Dinghies, tenders and rafts shall be stowed aboard the BOAT unless the OWNER and the COMPANY shall otherwise agree in writing.
  - 3.10. The BOAT and any associated dinghies, tenders, trailers and cradles shall be clearly marked with the name of the BOAT. Any other equipment which is not stored securely in the BOAT shall also be clearly marked with the name of the BOAT.
  - 3.11. No parts of the BOAT or other equipment, dinghies, gear, fittings, supplies, stores or similar items shall be stored or left upon or otherwise within the MARINA without the prior written consent of the COMPANY.
  - 3.12. The COMPANY reserves the right to introduce Regulations and new terms and conditions or to vary these Regulations and terms and conditions in order to promote the better administration of the MARINA in the interests of MARINA users as a whole or to comply with statutes, regulations or By Laws.
  - 3.13. If requested by the COMPANY the OWNER shall deposit keys with the MANAGER giving full access to the interior and lockers of the BOAT including engine keys. Such request is made solely for the purpose of the good management of the MARINA. The COMPANY will not accept responsibility to act as a key holder for the convenience of the OWNER unless the OWNER provides the COMPANY with a list of no more than two authorised personnel to whom the keys may be given together with a means of positive identification for each of them.
  - 3.14. The OWNER shall inform the MANAGER prior to each departure of the BOAT from the MARINA. The OWNER shall specify the departure time, the period the BOAT will be away from the MARINA and the anticipated date and time of return. The MANAGER will rely upon this information in planning access for visitors and Freedom Berthing members. If the information supplied by the OWNER is inaccurate or incomplete the COMPANY is unable to guarantee that the BERTH will be available upon the return of the BOAT to the MARINA.
  - 3.15. In no circumstances shall the OWNER display or caused to be displayed any 'For Sale', 'For Charter', 'To Rent' or other notice on or in the BOAT or on any other part of the MARINA.
  - 3.16. The OWNER shall cause the BOAT to leave or be removed from the MARINA on at least two occasions during the term of the annual berthing contract if requested by the COMPANY so to do.
  - 3.17. If the OWNER fails to remove the BOAT having been requested to do so by the COMPANY then the COMPANY shall have the right to remove the BOAT and to recover from the OWNER the reasonable costs and expenses of the COMPANY including but not limited to crange and storage charges at the MARINA'S published rates.
  - 3.18. Some services or facilities at the COMPANY'S MARINAS are operated by third party providers. The COMPANY does not accept any responsibility for any services provided by any third party.
- ARTICLE 4. CAR PARKING**
- 4.1. Subject to Clause 4 of Schedule 2 of the Annual Services and Berthing / Mooring Package Agreement all vehicles and trailers (with or without boats) are parked at the sole risk of the vehicle owner.
  - 4.2. The OWNER, OWNER'S PARTY and their visitors are to park vehicles in accordance with the parking regulations in force in the MARINA or as the MANAGER shall direct. The OWNER shall bring these Regulations to the attention of all such persons and shall be responsible to the COMPANY for their compliance with them.
  - 4.3. No vehicle is to be parked or placed so as to obstruct the pontoons, roadways, slipways, crange platforms or any other area of the MARINA, nor shall any vehicle or trailer be abandoned within the MARINA. Any such vehicle or trailer must have identification marks or means to identify its ownership. The COMPANY reserves the right to remove any obstructing or abandoned vehicle or trailer at the vehicle owner's risk by crange, towage or otherwise. If a vehicle does not display a valid road fund licence or identification or is in visibly poor condition the COMPANY shall reasonably regard it as having been abandoned. Trailers should clearly display the OWNER'S name and current contact details. The COMPANY reserves the right to recover the reasonable costs and expenses incurred in moving or storing or, where appropriate, disposing of any such vehicle or trailer from the vehicle owner or where the vehicle has been admitted to the MARINA at the request of, or with the consent or assistance of the OWNER from that OWNER.
  - 4.4. No tent, caravan (motor or trailer), commercial vehicles or any other vehicle adapted or designed for sleeping or storage may remain in any part of the MARINA without the prior written consent of the COMPANY.

- 4.5. Where the marina operates a permit system, all vehicles parked on the MARINA must display a current car parking permit. A maximum of 2 permits will be issued to the OWNER of each BOAT. Where applicable, the charge for parking permits is shown on the COMPANY'S tariff and is available from the MARINA Office. Any failure to display a car parking permit or failure to park in designated areas may attract parking discipline and enforcement measures. The COMPANY reserves the right to employ specialist contractors for such purpose and the OWNER will be responsible for any penalties and charges that may arise.
- 4.6. Pursuant to 4.5 above, the OWNER accepts that he must follow any reasonable instructions and signage as to parking arrangements in and about the MARINA.

#### **ARTICLE 5. INSURANCE**

- 5.1. Subject to Clause 4 of Schedule 2 of the Annual Services and Berthing Package Agreement the OWNER assumes all risk and responsibility for the security of the BOAT and its safe operation at all times. The OWNER shall maintain in full force and effect a fully comprehensive insurance programme featuring comprehensive hull cover for the full market value of the BOAT, its gear and equipment (and any other property in the MARINA belonging to or in the care and custody of the OWNER) and third party liability insurance against the liabilities of the OWNER, their crew, guests and invitees with an indemnity of not less than TWO MILLION POUNDS STERLING per incident for the BOAT and its tenders together with such other insurance cover as is normal for a boat of its size, power and description. Such insurance to be effected with reputable insurers. Additionally, where the OWNER engages paid crew for the BOAT they shall maintain a policy of Employers' Liability Insurance fully in accordance with current legal requirements.
- 5.2. The OWNER shall not cancel, surrender or materially alter the terms of any part of the insurance programme without the prior written consent of the COMPANY.
- 5.3. The OWNER shall furnish the COMPANY on request with full details and legible copies of the current insurance certificates and policies together with evidence of their good standing.
- 5.4. Notwithstanding any other provisions of these Regulations concerning the control and management of any person working upon the BOAT and the consenting process for work to be undertaken it is the OWNER'S strict responsibility to ensure the competence, satisfactory insurance status and adequate and safe working conditions of all persons that may carry out any work upon the BOAT. It is a condition of the OWNER'S agreement with the COMPANY that the OWNER ensures that

any such persons hold current, adequate and appropriate insurance cover. Failure to do so will expose the OWNER to substantial financial risk and possible prosecution. The OWNER should notify the MANAGER in advance of any such work being carried out.

#### **ARTICLE 6. ELECTRICAL SUPPLY**

- 6.1. Electricity (where applicable) is provided subject to the following terms and conditions:
- 6.2. the COMPANY cannot guarantee continuous supply as power cuts and breakdowns are not within its control.
- 6.3. connectors and cables not supplied by the COMPANY shall only be used if they are of proper manufacture, regularly professionally inspected, and to UK government approved standards.
- 6.4. overloading will cause trips to activate and whilst the COMPANY will do all it can to effect immediate reconnection this may not be possible outside normal office hours.
- 6.5. supply is provided to and for the BOAT only.
- 6.6. all electricity consumed shall be paid for by the OWNER on demand at the current rate of charges in force at the MARINA from time to time.
- 6.7. if payment is overdue for more than 28 days the supply will be disconnected. The COMPANY accepts no responsibility for the consequences of disconnection or other interruption of the electrical supply. Following disconnection for late payment a charge will be made for subsequent reconnection.

#### **ARTICLE 7. ADDITIONAL CONDITIONS OF PARTICULAR IMPORTANCE AT THE FOLLOWING MARINAS**

##### **QUEEN ANNE'S BATTERY**

Marine toilets, sinks and bilges must not be discharged within the confines of the MARINA and Harbour. Breach of this regulation constitutes a breach of Local Authority By Law for which a maximum fine of £2000 may be imposed.

The OWNER shall observe the Port of Plymouth By Laws and all other rules and regulations affecting the MARINA, statutory or otherwise.

##### **DARTSIDE QUAY**

While 24-hour vehicular access is usually possible, there may be times at which the gates will be locked. At these times OWNERS shall park their vehicles without causing obstruction and gain access by the pedestrian entrance.

### **BRIXHAM MARINA / TORQUAY MARINA**

Marine toilets, sinks and bilges must not be discharged within the confines of the MARINA and Harbour. Breach of this regulation constitutes a breach of Local Authority By Law for which a fine of £2000 may be imposed.

No person under the age of 18 years shall drive a powerboat within the Harbour or MARINA. This is a Torbay Harbour By Law. No refuelling in the MARINA other than in the designated areas.

### **COBB'S QUAY MARINA**

All BOATS must comply with the Harbour By Laws and Directions of the Harbour Master through Notice to Mariners when navigating within the environs of Poole Harbour. Copies of the Harbour By Laws are available from the MARINA Office. Harbour Dues are payable and may be paid to the MARINA Office or directly to the Harbour Commissioners.

### **SOUTHAMPTON / HAMBLE**

All BOATS must comply with the Harbour By Laws and Directions of the Harbour Master through Notice to Mariners when navigating within the environs of Southampton Waters, and OWNERS and any other persons shall observe the By Laws of the Hamble River Authority and all other rules or regulations affecting the MARINAS and the River Hamble.

### **HYPHE MARINA VILLAGE**

Berths and moorings and navigation outside the MARINA Lock in Southampton Water are at all times subject to Rules, Regulations and By Laws administered by the Dock and Harbour Master, Associated British Ports Southampton, and other competent Authorities. Copies and details of these By Laws, notices to Mariners and other Regulations are displayed on notice boards at the MARINA lock and at the top of the Public Slipway.

All BOATS are required to be propelled by powered machinery within the MARINA, including in particular the lock and entrance channel and under no circumstances to be propelled by sail within such navigation area.

The lock gates permitting navigation to and from the MARINA shall only be operated by employees of the COMPANY and its agents. The lock will be operated at such times as shall be posted from time to time at the MARINA Office, and subject first to tidal conditions (the operation of the lock to be at the absolute discretion of the COMPANY), and secondly to the lock being inoperative either by reason of maintenance or for any repairs and replacements to the gates or of any ancillary equipment thereof. Special operation of the lock. If the OWNER wishes to navigate through the lock at any time other than during the then current operational times, the COMPANY may be able to operate the lock but that the OWNER will be responsible for payment of a special fee therefore which will be quoted on request.

All BOATS berthed within residential areas will have their LENGTH OVERALL measured by the Marina Manager on first arrival at the MARINA and from time to time at the

discretion of the COMPANY. The LENGTH OVERALL will be recorded by the COMPANY for future reference.

### **The following regulations apply specifically to berths between 9 and 26 Endeavour Way.**

Where the LENGTH OVERALL of the BOAT is less than 10.3m then the COMPANY will permit the BOAT to moor on the residential berth.

If the BOAT is in excess of 10.3m the COMPANY will seek agreement from all residents within 9-26 Endeavour Way to permit the boat to be berthed. A resident may approve, object or give conditional approval which must be received within 30 days of the COMPANY'S request. A failure to reply shall be taken as an unconditional approval. Consent may be given conditionally. The conditions are mooring bow in, mooring stern to, mooring with anchors removed, mooring with davits retracted / removed. If unanimous agreement is given by those residents and the COMPANY considers that the BOAT does not cause an obstruction to navigation then the COMPANY will inform the Owner and contact residents within this basin advising that the BOAT exceeding 10.3m length overall has been allowed to moor and the conditions, if any.

Where consent is granted subject to conditions and these conditions are not met then the COMPANY shall revoke consent and require that the BOAT be removed from the berth.

Consent will be renewed on the 1st April each year and be deemed automatically renewed unless a resident (either existing or new) objects within 2 weeks of the 1st April.

Any BOAT greater than 10.3m berthed on a residential berth within this basin without consent shall be relocated to a commercial berth by the marina team and charged accordingly. Where consent to moor a BOAT with a greater LENGTH OVERALL than 10.3m is granted then the COMPANY will charge up to the pro rata annual berthing rate for the difference between 10.3m and the LENGTH OVERALL.

The Company reserves the right to revoke any consent given to the berthing of a BOAT exceeding 10.3m length overall at any time on 7 days' notice. For the avoidance of doubt, these provisions relating to the berthing of BOATS exceeding 10.3m LENGTH OVERALL do not amount to a variation of the terms of any leases to which they relate.

### **OCEAN VILLAGE MARINA / SHAMROCK QUAY / SAXON WHARF**

All boats exceeding 20m in length entering or leaving the River Itchen to or from Ocean Village Marina, Shamrock Quay or Saxon Wharf, must be navigated under mechanical means and if these boats are not fitted with engines, then suitable towage must be arranged to and from No. 1 Swinging Ground Buoy in the River Itchen.

### **HAMBLE POINT MARINA**

Within Hamble Point Marina a maximum water speed limit of 4 knots must be observed and the speed limit on roads within the MARINA is 10mph.

### **NORTHNEY MARINA / SPARKES MARINA**

Chichester Harbour By Laws to apply. Chichester Harbour Licence Fee to be paid direct to Chichester Harbour Authority.

### **MDL THAMES MARINAS – BRAY / WINDSOR / PENTON HOOK**

OWNERS and all other persons shall observe the By Laws of the Environment Agency and any other rules or regulations affecting the MARINA whether by statute, regulation or otherwise. All BOATS on a mooring must be in the possession of a valid River Thames Licence, Boat Safety Certificate and be registered with the Environment Agency.

### **CHATHAM MARITIME MARINA**

Berths and moorings and navigation outside the MARINA Lock in the River Medway are at all times subject to Rules, Regulations and By Laws administered by the Dock and Harbour Master, Medway Navigation Services, and other competent Authorities. Copies and details of these By Laws, notices to Mariners and other Regulations are displayed on notice boards at the MARINA Lock.

All boats are required to be propelled by machinery within the MARINA, including in particular the lock and entrance channel and under no circumstances to be propelled by sail within such navigation area.

The lock gates permitting navigation to and from the MARINA shall only be opened by employees of the COMPANY and its agents. The lock will be operated at

such times as shall be posted from time to time at the MARINA Office, and subject first to tidal conditions (the operation of the lock to be at the absolute discretion of the COMPANY), and secondly to the lock being inoperative either by reason of maintenance or for any repairs and replacements to the gates or of any ancillary equipment thereof.

Special operation of the lock. If the OWNER wishes to navigate through the lock at any time other than during the then current operational times, the COMPANY may be able to operate the lock but that the OWNER will be responsible for payment of a special fee therefore which will be quoted on request.

### **WOOLVERSTONE MARINA**

OWNERS and any other persons shall observe the By Laws of the Port Authority and all other rules and regulations affecting the MARINA, statutory or otherwise.

For your safety and enjoyment, please observe the following:

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|  Uneven or slippery surfaces                       |  No diving                                   |
|  Mobile heavy lifting plant and motorised vehicles |  No fishing                                  |
|  Pontoons and quay walls without guard rails       |  No riding bikes or scooters on the pontoons |
|  Deep water, no lifeguard present                 |  Children must be supervised at all times   |
|  No swimming                                     |  No refuelling on the pontoons             |
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We strongly recommend that all non-swimmers and children wear a lifejacket at all times whilst on the pontoons.

Please do not interfere with chocks, cradles or boat supports when boats are stored ashore.

# Annual Berthing Refund Policy

## EFFECTIVE FROM 1ST APRIL 2018 TO 31ST MARCH 2019

During the year there can be genuine reasons why an MDL Freedom Berthing member may wish to relinquish their annual berth. MDL recognises this and provides for the following, which will apply to any annual customer who takes and has paid for an annual berth from 1st April 2018.

### Account 'Suspended'

In the event that an OWNER has sold their boat and intends to purchase a new boat and therefore does not require a berth for a period of time, the following may be arranged:

Upon receipt of 4 weeks written notice from the OWNER, MDL will calculate the value of the unused Annual berthing package fees on a pro-rata basis, up to the end of the notice period. Any credit balance will be held on the customer's account for up to 24 months and will be set off against a future annual berthing contract. In the event that this credit balance is unused after 24 months from the date of termination we will apply the Cancellation of Berth policy scheduled below without further notice.

The above arrangement does not apply to any other situation where a member may not wish to use the berth for a period of time during the licence period.

For customers who would like to suspend their Annual berthing contract and are paying their berthing fees via equal monthly Direct Debit instalments, a top-up payment is often required to bring the account balance equal to the terms of the cancellation of berth policy. This is based on a recalculation for the period from 1st April 2018 or other commencement date of the berthing contract to the end of the 4 weeks' notice period using the published monthly tariff rate. Alternatively, the OWNER may continue to pay the Direct Debit instalments until the contract end date or such point as the account is cleared. To enjoy account "suspended" benefit the OWNERS account must be in credit.

### Cancellation of Berth

An OWNER may cancel their berth at any time during the year, which will require a 4-week written notice. Once notice has been served, MDL will credit the annual "Single Payment" invoice and then re-invoice the owner for the period between the 1st April 2018 (or other contract commencement date) and the termination date of the contract. Note that the re-invoice from the commencement date to the date of cancellation is calculated by using the monthly berthing rate. The monthly berthing rate is published in the additional services tariff and will be greater than the monthly direct debit instalment.

For those OWNERS paying their annual berthing / mooring package agreement by direct debit instalments

any debit balance after applying the monthly berthing rate published in the additional services tariff is chargeable.

Owners will be provided with a statement of the balance on their account (debit or credit) within 14 days of written notice being received. Owners should not cancel their direct debit instalments pending receipt of such statement. Appropriate and proper adjustment to your account will then be made either by refund to you or (if a debit balance) you should continue your direct debit instalments (or settle in cash / card) until the debit balance is cleared.

In all cases, if the original payment was made by credit card, the credit card surcharge is not refundable.

If the termination of the berthing contract is within one month of the contract commencing, you will be charged a minimum of one full month at a rate pro-rata to the original contract price, i.e. 1/12th of the original contract value.

### Example of Cancellation of Berth based on:

|  |   |
|--|---|
| Annual Berthing Fee for a 10m boat   | £4,870  |
| 12-Month Direct Debit instalments<br>(as set out in the Payment Schedule)  | £418<br>per month   |
| Customer leaving home marina after 3 months berthing<br>(1st April - 30th June)  | 4 weeks written<br>notice is required                     |
| <b>If paid in full (Single Payment Option)</b>   | <b>£4,870</b>   |
| Berthing is re-calculated for the 3-month period applying<br>the monthly berthing rate published in the marina's additional<br>services tariff | £1,797  |
| Balance to be refunded to the customer<br>(less any outstanding payments due to MDL<br>e.g. electricity, car parking, boatyard services etc.)  | £3,073  |
| <b>If paying by 12-Month Direct Debit instalments</b>  | <b>£1,254</b><br>(based on 3 monthly<br>payments of £418) |
| Berthing is re-calculated for the 3-month period applying the monthly<br>berthing rate published in the marina's additional services tariff    | £1,797  |
| Balance owed and to be cleared prior to the boat leaving the marina  | £543  |

The prices used in these examples are for guidance purposes only.

### Transfer of Boat Ownership

In the event that the owner sells / transfers the ownership of the boat during the term of the berthing / mooring package agreement, whereby the new owner wishes to continue to berth the boat at the marina, MDL will not unreasonably refuse to enter into a new Freedom Berthing Package Agreement, Mooring Services and Hardstanding Package Agreement, Services and Dry Berthing Package Agreement with any new owner following the transfer of ownership of the Boat. MDL will not make any charge to administer this change although it is subject to all accounts being settled in relation to the boat up to the date of transfer. MDL cannot transfer any monies between customer accounts and the new owner

will be required to sign a new berthing / mooring package agreement in the normal way.

**Additional Terms**

In each of the above instances, the OWNER is required to return their Freedom Berthing card at the time of giving notice and the COMPANY reserves the right to charge for any Freedom Berthing benefits taken but that have not been 'earned' on a pro-rata basis. This means any excess of visitor nights, fuel benefits or yard discounts / services provided beyond pro-rata entitlement under the Freedom Berthing scheme (as published from time to time) will be charged at the current daily visitor berthing rate or fuel and yard services charges as the case may be. Where hard-standing has been taken in redemption of Freedom Berthing benefits beyond pro-rata entitlement, the COMPANY reserves the right to charge these services at the prevailing rate.

**Marina Developments Limited**

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